



# SERVICE REQUEST

Fill in & print with your device sent to service.

Customer name	
Address	
Email	
Tel	
<b>Icare serial number</b>	

## DESCRIBE THE PROBLEM

- Device has fallen
- Measurement results are too low
- Measurement results are too high
- Measurement results are inconsistent
- Probe moves sluggishly or doesn't move at all
- Device constantly warns about low battery
- Other; please describe in detail below

Please note the warranty does not cover damages caused by dropping down or opening the device.  
For more info about warranty coverage, please refer to the warranty certificate of your device.

## DO YOU WANT A COST ESTIMATE FOR THE SERVICE?

Please note a fee of 65€ will be charged if service is refused after receiving the cost estimate.

- YES
- NO

\_\_\_\_\_  
Date Signature

FILLED BY THE DISTRIBUTOR: COMPANY, CONTACT PERSON AND DATE.